

# Payment Notice

## Terms & Conditions

This payment notice has been issued because you have been unable to pay the toll due for your passage on the M6toll. The toll due was calculated by reference to our pricing structure as displayed at the point of payment and as published on our website [www.m6toll.co.uk](http://www.m6toll.co.uk)

Midland Expressway Limited understands that there are genuine mistakes leading to the inability to pay for your passage on the M6toll. It is important to note that payment of the amount due is now required.

### **PAYMENT OF THIS NOTICE:**

To avoid additional charges payment is required online at:

<https://my.m6toll.co.uk/settle-a-payment-notice/>

Payment is required before Midnight of the Second Working Day following the date of issue as printed on this Payment Notice.

**It is important** to note that failure to pay the amount within 2 working days following the date of this notice will lead to the commencement of our debt recovery process.

If you are unable to make an online payment, please call a Customer Support Representative on 0330 660 0790 (Mon – Fri 08:30 to 17:00).

### **DEBT RECOVERY PROCESS:**

**IF PAYMENT IS NOT RECEIVED WITHIN 2 WORKING DAYS A £20 ADMINISTRATION CHARGE WILL BE ADDED TO THE ORIGINAL TOLL FEE FOLLOWED BY A FURTHER £20 CHARGE EVERY 7 DAYS.**

If the charge remains unpaid after 30 days from the date of this notice the company reserves the right to pass this debt onto a third-party debt collection company which will incur additional fees and could result in court action. Further information on the company Toll Enforcement policy, including an appeals procedure. this can be found online at [www.m6toll.co.uk](http://www.m6toll.co.uk).

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The General Data Protection Regulations require us to inform you that a digital image of your vehicle has been captured and may be used to obtain licencing information from the DVLA in order for the company to pursue this debt. If required, this could be passed onto a third-party debt collection company to instigate legal proceedings on behalf of the company for recovery of any amounts due.

