

Payment Notice

Terms & Conditions

A payment notice is issued when you have been unable to pay the toll charge on the date and time of your journey on the M6toll. The toll due was calculated by reference to our pricing structure as displayed at the point of payment and as published on our website www.m6toll.co.uk.

Paying a Payment Notice

Payment should be made as soon as possible after your journey and within 2 days to avoid any further administration charges, by visiting <https://my.m6toll.co.uk/settle-a-payment-notice/>.

For the purpose of paying a Payment Notice, a day is equal to 24 hours beginning from the time of issue and displayed on the Payment Notice.

Failure to pay the amount specified on the Payment Notice within 2 days will lead to the commencement of our payment recovery process.

Payment Recovery Process

- If a Payment Notice remains unpaid after day 2, on day 3, a £70 administration charge will be added to the toll payment required.
- If a Payment Notice is paid between days 3-7, there will be a 50% reduction in administration charges, meaning a charge of £35 will apply, alongside the required toll charge.
- After day 8, a full administration charge of £70 will apply, alongside the required toll charge.

If the charge remains unpaid 12 days after the date displayed on the notice, Midland Expressway Limited reserves the right to pass the payment onto a third-party debt collection company, which will incur additional fees and could result in court action.

Further information on Midland Expressway Limited's Toll Enforcement Policy, including an appeals procedure, can be found at www.m6toll.co.uk.

Please note, The General Data Protection Regulations require us to inform you that a digital image of your vehicle was captured at the time of passage and may be used to obtain licence information from the DVLA for the company to pursue this debt. If required, this could be passed onto a third-party debt collection company to instigate legal proceedings on behalf of the company for recovery of any amounts due.