

FlexiVan

Terms & Conditions

FlexiVan provides 10 journeys for £6.90 that exit at T4, T5 or T6 and for class 4 vehicles and new customers only.

Eligibility and exclusions

An initial purchase of £69 provides a pre-loaded TAG with 10 journeys that enter and exit the road between T4, T5 and T6. Each journey between T4, T5 or T6 will cost £6.90, whatever time of day or day of week journey is made.

Any outstanding trips remaining on your FlexiVan are non-refundable should you decide to switch to another product.

FlexiVan customers must use their FlexiVan TAG. **Please visit <https://customer.m6toll.co.uk/>** to keep your account details up to date. Failure to fix and display the tag in the windscreen correctly may result in incorrect charges and delays when entering or exiting the road. If you do not have your TAG in your vehicle we cannot “add” a journey to your eligible FlexiVan journeys.

No minimum contract can be cancelled at any time. We reserve the right to change the cost of a local journey and we will give you 14 days’ notice of any changes.

Billing and payments

A valid payment card must be registered to the account, and a minimum initial purchase of £69 is required to pre-load your TAG with 10 journeys at £6.90. When you have completed you 10 local journeys an automatic top-up of a further 10 journeys will occur at £69. Any other journeys that you make using T3 or the main toll plazas will be discounted at 5% and you will be charged separately for these each week, using the payment card that you provided at account opening.

This product is non-refundable, meaning that if you should close your account before using up all 10 local journeys, you will not be refunded any unused credit.

Please note:

This product is available to purchase until 1st December 2021 and can be cancelled at any time. As FlexiVan is a trial product we reserve the right to remove the product from sale before this date. Journeys must be taken by June 2022. All other TAG terms and conditions apply.



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