

Personal Account

Terms & Conditions

Personal Account

Eligibility and exclusions

Maximum of 5 vehicles

The Vehicle Registration Number must be kept up to date to avoid delays or incorrect charges being applied to your account.

Criteria

- You can apply for a TAG account online. Please speak to our Customer Services Representatives if you prefer to use Automatic Number Plate Recognition (ANPR) and this can be arranged for you.
- When registering for an account, you will need to provide personal details, name, address, contact details (email and mobile) and a valid Vehicle Registration Number.
- MEL (Midland Expressway Ltd) reserves the right with 30 days' notice to switch the method of payment from TAG to Automatic Number Plate Recognition (ANPR*).

Billing and payments Requirements

- A valid Debit or Credit card will need to be registered onto your account.
- An initial deposit of £30.00 minimum will be required.
- A minimum payment £30.00 (or amount of your choice) will be requested when the balance of credit reaches a low balance of £15.00.

*ANPR

Our Automatic Number Plate recognition systems will 'see' and record your number plate when you use the M6toll. There are dedicated ANPR enabled lanes (you will be provided with a guidance sheet when opening an ANPR account). Each trip will be linked to your online account and charged.

Business Account

Eligibility and exclusions

The Vehicle Registration Number must be kept up to date to avoid delays or incorrect charges being applied to your account.

Criteria

- You can apply for a TAG account online. Please speak to our Customer Services Representatives if you prefer to use Automatic Number Plate Recognition (ANPR) and this can be arranged for you.
- When registering for an account, you will need to provide company name or trading style, registered address, contact details (email and mobile) and a valid Vehicle Registration Number
- MEL (Midland Expressway Ltd) reserves the right with 30 days' notice to switch the method of payment from TAG to Automatic Number Plate Recognition (ANPR).

**Business Accounts with pre-payment card registration can be opened online. For all other methods of payment please call Customer Services Tel: 0330 660 0790 Email: corporate.accounts@m6toll.co.uk*

Billing and payments

- Options:

Fixed monthly Direct Debit

An initial deposit by card is required to enable immediate use of the account pending set up of the Direct Debit (DD). The monthly DD amount is calculated on the number of anticipated trips made in a month. Payments are collected as and when required when the balance of credit has reached the low-level balance of your account.

Variable Direct Debit (Monthly Invoice)

A credit check will be requested based on the anticipated number of trips in a 45-day period. If approved, a payment will be collected by DD on the 15th day of each month based on the previous month's charges. A VAT invoice will be available to download.

Registration of a valid Debit or Credit Card.

An initial deposit of £30.00 minimum.

A minimum payment £30.00 (or amount of your choice) will be requested when the balance of credit reaches a low balance of £15.00.

***ANPR**

Our Automatic Number Plate recognition systems will 'see' and record your number plate when you use the M6toll. There are dedicated ANPR enabled lanes (you will be provided with a guidance sheet when opening an ANPR account). Each trip will be linked to your online account and charged.